HOW TO LOG IN THE HIGHLAND TOWERS WEBSITE

1) If you are new to the site:

- Click on <u>LOG IN</u> on the top right corner of the Menu bar
- Under LOG IN, New to this site? Sign Up
- Click on Sign Up
- Enter your First Name, Last name and Apt # in the appropriate boxes
- Enter your email in the next box
- Create a password in the next box below (Make sure you save your password in a safe location)
- Click on **Submit**
- You will then see a Verification box. Click on <u>I am not a robot</u>
- A request will be sent to the webmaster to approve your login. This will take a few hours to overnight.
- You will receive an email approving your account. (Check your Spam folder if you do not receive it.)
- Go back to the Highland Towers website (*highlandtowers.org*), and you can now log in with the email and password you selected.
- If you have any question, do not hesitate to call the office.

2) If you know your password:

- Click on the *Log In* tab on the top right corner.
- Enter your email and the password to log in
- If that works, Great! You can now view the entire site.
- 3) <u>If you don't know your password, or If you get a message in red saying "Wrong email or password", it mean you need to reset your password. Follow these instructions to reset your password</u>
 - Click on the 'Forgot Password" box, type in your email and click on the "Reset Password" Button.
 - Follow the instructions
 - Goto your email inbox
 - Look for an email from <u>no-reply@wixsiteautomation.com</u> that says "<u>Click below to reset</u> <u>your password for Highland Towers</u>". (It may take 5-10 minutes to receive the email)
 - Once again, follow the on-screen instructions to create a new password.
 - Go back to the Highland Beach website (*highlandtowers.org*), and you can now login to the website with the new password you selected.
- 4) If when you tried to reset your password, and you received a message in red saying "This email doesn't match any account. Try again", it means you need to create a new account. Follow the instructions below:

- At the Log in Page, you will see a message "New to this site? Sign up"
- Click on <u>"Sign Up"</u>
- There are 4 boxes on the next page.
 - o Enter your First name
 - o Enter your Last name
 - o If your email is in the third box, confirm it is correct, otherwise enter your email.
 - o In the last box, enter the password you want for your account.
- Click on <u>OK</u> and a request will be sent to the webmaster to approve your login. This will probably take a few hours to overnight.
- You will receive an email approving your account. (Check your Spam folder if you do not receive it.)
- Go back to the Highland Towers website (*highlandtowers.org*), and you can now log in with the email and password you selected.

If you have any issues or need help logging in, contact us at 561-314-8234

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